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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Smith et al.

Serial No.: 09/475,961

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For: DELIVERY MANAGEMENT SYSTEM

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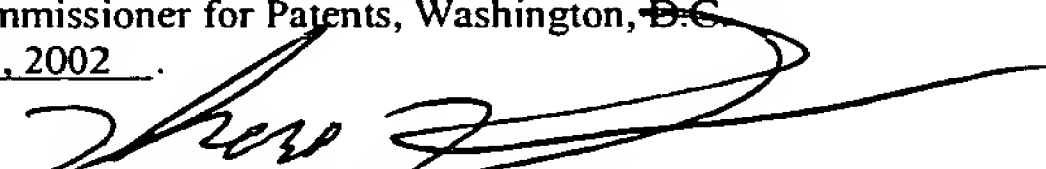
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CERTIFICATE OF MAILING

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Commissioner for Patents
Washington, D.C. 20231

TRANSMITTAL OF FORMAL DRAWINGS

Enclosed are EIGHT (8) sheets of formal drawings for the above-identified patent application.

Respectfully Submitted,


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